

TEXTON Limited Lifetime Warranty

Texton, Inc. warrants that its products will be free from defects in materials and workmanship for as long as the original retail purchaser owns the product, provided that products were properly installed in residential dwellings and products were made or assembled exclusively from Solaré materials and components.

The obligation of Texton, Inc. is limited to repair or replace the shadings or components found to be defective, and excludes shipping charges and labor costs for measuring, fabricating and installation. Repairs will be made with like or similar parts. This warranty does not include any conditions or damages resulting from accidents, alterations, exposure to elements (which could cause, among other things, the fading of shade colors), misuse, abuse, motorized devices, or failure to follow our instructions with respect to measurement, installation, cleaning or maintenance.

- This warranty does not cover damage to shade fabrics as a result of using window cleaners or similar substances, which could cause discoloration of the shades.
- This warranty does not cover any condition or damage resulting from removal of the shade and reinstallation in the same or another window.
- This warranty does not apply to conditions caused by normal wear and tear upon the product.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES OR WARRANTIES. In no event shall Texton, Inc. be liable or responsible for INCIDENTAL OR CONSEQUENTIAL DAMAGES or for any other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

Child Safety

Our products are designed with child safety as a priority. To reduce the risk of strangulation, our fabrication methods incorporate features to comply with the current ANSI cord safety standard. Fabrication methods include breakaway cord stops, Cord-Shield cording, and tension devices.

To further reduce the risk of accidents, all cords should be kept out of reach of children. Cord cleats can help implement this essential precaution and are therefore included with all standard cord lock/pull cord Roller Shade products.

For Solaré Roller Shades made with a clutch operating system our tension device is designed and is to be placed and shipped so that, unless it is properly installed (or altered from the shipped condition with sequential process or tools), the tension device prevents the shade from operating. The tension device once installed can help prevent children from pulling cords around their necks.

Somfy Motor Warranty

Somfy offers a 5 year warranty on all motors and controls. Specifically, Somfy warrants its motors and controls to be free from defects in material and workmanship under normal and proper use for a period of 5 years commencing with the date stamped on each product. If the Somfy product fails within this 5 year period, Somfy will repair or replace it free of charge through your end product supplier. Batteries are not covered by this warranty.

Volta Motor Warranty

Texton & Rollease Acmeda warrants its AC and DC wired motors and electronic accessories to be free from defects in materials and workmanship for 7 years, and warrants battery powered DC motors to be free from defects in materials and workmanship for 5 years when installed properly and operated under normal use from the date stamped or affixed label on each device.

If a Rollease Acmeda motor and electronic accessory is found to be defective and covered by the warranty, we will, at our option, repair or replace it free of charge. Repairs or replacements will be made with like or similar parts and products, and exclude the cost of removal and reinstallation. This product warranty does not cover any conditions or damages resulting from misuse or abuse, accidents, alterations, neglect, damage by others, natural disasters, exposure to the elements, or failure to follow Rollease Acmeda instructions with respect to installation, use and maintenance.

The repair or replacement of defective product is the purchaser's sole remedy and the limit of Rollease Acmeda's obligation. EXCEPT AS EXPRESSLY PROVIDED IN THIS PARAGRAPH, ROLLEASE ACMEDA MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, NATURE OR DESCRIPTION, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF ANY PRODUCTS FOR ANY PARTICULAR PURPOSE, AND HEREBY DISCLAIMS THE SAME. In no event shall Rollease Acmeda be liable or responsible for incidental or consequential damages or for any other direct or indirect damage, loss, cost, expense or fee. To return products for inspection and, if the condition or damage is covered by the warranty, repair or replacement, contact us for a return goods authorization (RGA) number, and then ship the parts in question back to Rollease Acmeda, freight charges pre-paid. Rollease Acmeda will inspect and repair or replace any covered, defective items and return them freight pre-paid.

WARRANTY Exclusions:

- Installation and usage are not in accordance with our installation and operating instructions.
- Product has been opened, dismantled or returned with clear evidence of abuse or other damage.
- Product has been used to perform functions other than the functions it was designed to handle, namely motorizing window attachments (e.g., shades, rolling shutters, and awnings).
- Product is used with electrical accessories (switches, relays, etc.) that have not been previously approved in writing by the Rollease Acmeda Innovation and Design Center.