

The Window Fashion Store

Our business' warranty for window coverings purchased from us is a 100% warranty for one year (parts and labor).

After the 1st year, we charge a repair fee to send our installers out to troubleshoot or repair window coverings.

Your manufacturer's limited lifetime warranty covers replacement parts, as specified by the warranty, but does not cover the cost of labor for repairing, replacing, or the cost of shipping shades out to be repaired.

In most instances, parts are replaced at no charge as part of the manufacturer limited lifetime warranty. Sometimes manufacturers request blinds and shades be sent in for repair or they will replace a shade if it is too costly to repair the shade. The manufacturer determines the best course of action for each blind or shade that needs repairs.

If we come to your house for troubleshooting or repairs after the 1st year, our fee is \$125 per hour (minimum fee = \$125). If your window covering needs to be sent into the manufacturer for repair, there will be an additional \$50 shipping fee (\$25 each way) for a total cost of \$175.00.